

Frequently asked questions about Barcode Scanner Usage.

FAQ's about ELW Barcode Equipment

What will the scanner look like and where is it positioned?

The Scanner is a white box on a pedestal mounted near the end of each center island. **CAUTION: DO NOT LOOK DIRECTLY INTO THE SCANNER FOR ANY REASON. THE LAZER CAN CAUSE IRREVERSABLE EYE DAMAGE.**

How will it read the tag on my vehicle?

You will enter the lane and approach the gate just as you have in the past when using your KEY CARD or RADIO TRANSMITTER. Those of you that have used a Key Card, will have the least transition difficulties, as your approach was slow and direct, slightly to the left in the lane. By the time you reach the location you would normally use your Key Card, the Barcode will have already been read and the gate opening.

Will I need to alter my approach to the gate?

As indicated, if you were used to using a Key Card, your approach will be the same. For those of you who used primarily Radio Transmitters; several tips.

- ✓ Approach slowly, as if you are using the card reader.
- ✓ A 90 degree approach to the gate is best.
- ✓ Keep two car lengths distance between you and the vehicle in front of you.
- ✓ VEHICLES MAY STOP SUDDENLY, STAY ALERT!

Why is a 2 car length distance required between vehicles?

This is for safety and accurate scanner read time. Especially at the North Command where excessive speed occasionally a problem in the past, should the vehicle in front of you not have an active tag or the tag is damaged and not readable, the arm will lower and the vehicle may stop rather abruptly.

What if the gate does not open?

As you know, we have many different types of approaches and in some cases you may need to take a second approach. Let's review site by site.

LOCATIONS:

Quail Forest / North Command / Sunflower / Sweetbay ENTRY / Metro ENTRY

Approach as suggested. Moving slowly, as the Barcode Tag area on your vehicle passes by the scanner, the gate should begin moving immediately. Stay alert, should the gate fail to be triggered, stop. Provided the vehicle behind you has left you ample space between you and only after carefully checking for pedestrians and other vehicles, reverse your vehicle only the few feet necessary to allow the scanner to read the tag again.

The reader will read in the tag whether you are moving forward or reverse.

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What if the gate does not open at Metro EXIT and Sweetbay EXIT?

In regards to these two EXIT points, great care must be taken in reversing, should you feel it is necessary. First it is recommended that should the gate lane be occupied, you should wait until the lane is clear before entering. Obviously, this is the case now. It is advised that as on any public roadway, you should use the most common sense and legal driving habits. We sometimes forget that in our little slice of paradise here within the community, all the laws of driving apply just as they would on the open road (as do the laws of physics).

Frankly, the most important thing to remember is, this system only requires some controlled driving habits on your part. This will become second nature to you in no time.

Nothing more than is required on your part, the driver.

Remember, if we had only a few suggestions it would be this; Approach the gate as you would have in the past to physically use the card reader and approach slowly and directly leave room between the vehicles and stay alert!

Enjoy your barcode system!